

----- Original Message -----

Subject: RE: Spray Foam Receipt

From: "Vicki" <vlawry@roadrunner.com>

Date: Tue, October 09, 2018 9:19 pm

To: <mtrytek@sprayfoamofmaine.com>

Hi Michael,

Thank you for the receipt and you are welcome for my business. That is so nice to "hear" in this day of questionable customer service by those who really do not care.

I am more than pleased with Aaron and Dylan's service. They were here promptly at 8 am. We surveyed the project and Aaron clearly explained the process and details of the contract. They were finished by 11:00. I then inspected the project. I am simply thrilled! Everything was sprayed so well and is so light and clean looking. I will no longer have to deal with crumbling mortar, musty odors, cold floors and drafty cellar in my 1870's home. I could tell that the guys were experts in spraying foam and took pride in their work. The cellar windows were perfectly cut out and Aaron even marked another one I plan to replace next year. Aaron explained that some areas may settle and make noise so that I'd be aware.

The guys were extremely efficient and polite and even helped me move a shelving unit that was in the cellar.

I also want to thank Rick Fulton and his detailed explanation of the process so I would know what to expect.

Thank you, thank you, thank you!!!! Great guys, great service, great spray foam!

I will spread the word!

Sincerely,

Vicki Lawry